



Information on your stay at the clinic

How to get here

We recommend you use public transport, a taxi or your car to travel here; please use public transport or take a taxi to visit the Cardiology Clinic at the Augustinum, as there are only few parking spaces.

Luggage

Please only bring along the essentials, as storage at the clinical centre is limited. Normally, every patient is allocated a wardrobe. Items of clothing and toiletries you need are: Your own towels and wash cloths, pyjama/night gown, proper shoes, a bathrobe and your toiletries (tooth paste, tooth brush, etc.) If you were admitted as an emergency, we will provide you with underwear for the first few days.

Visiting hours

The clinical centre offers extremely generous visiting hours. Please contact the nursing staff on the ward of the respective clinic for the exact times.

Valuables

We do not recommend that you bring along any valuables as we cannot guarantee their safety and we accept no liability for them. Please take care of your valuables yourself and/or to give larger amounts of money and valuable jewellery to your family to take care of. Retain only a small amount of money. If you are being operated on, please place your valuables in your wardrobe and lock it. Give the key to the nursing staff for storage. The key will be placed in a safe to which only the nursing staff has access. If something gets lost, please inform us immediately.

Lounge

All wards feature patient lounges.

Mobile phones

The use of mobile phones is prohibited throughout the clinical centre as this may impact the operation of our sensitive high-tech devices.

Telephone

Siemens offers the use of the TV and telephone at your bedside against a fee. To do this you need a special telephone card, which you can purchase from several vending machines within the clinical centre (on levels 0 and 1, near the elevators). A deposit applies. You must add a corresponding credit to this deposit, as a basic daily fee applies, in addition to the telephone fee.

The nearest card vending machine is located in Besucherstraße on level 1 at block FG. Next to the card vending machine is another vending machine that sells headphones. You will need headphones to listen to the TV. You can, of course, ask your family to supply you with your own headphones.

Flyers in the rooms contain instructions on how to use the telephone or TV. Please check the credit on your telephone card regularly, so that you can top it up in time. Ask your family to top up the credit on your telephone card at the vending machine. If this is not possible, an employee of Siemens, who visits the ward once or twice a week can do this for you. We hope you can appreciate that the nursing staff cannot top up the credit on your telephone card.

Please pass your telephone number on to your family and friends, as the nursing staff does not know the number.

Insurance cover/Leave

Please do not leave the premises of the clinical centre, as you do not have any insurance coverage otherwise. This is in your own interest. If you want to take leave (following agreement with your attending physician), please sign a leave form at the ward office beforehand.

Further information:

http://www.klinikum.uni-muenchen.de/de/Klinikaufenthalt/Klinikum_von_A_bis_Z.html